



Frequently Asked Questions about The ProEnergy Development Retail Access Program

Who is ProEnergy Development?

ProEnergy Development (PED) is a registered supplier of electricity approved by the New York State Public Service Commission. PED's mission is to provide low cost electricity to businesses and homeowners in New York State.

Why should I enroll in the Program?

With deregulation you have the opportunity to purchase electricity at a price that is less than you have been paying to National Grid.

How can it be cheaper?

ProEnergy Development is aggregating a group of customers that allows us to purchase electricity in large quantities directly from the generators. Also, New York State is encouraging customers to buy from companies like PED by reducing the taxes on the electricity, and through various rate incentives. This helps ProEnergy Development provide discounts to customers.

Will my electric service continue as usual?

Yes, Your utility company will continue to read your meter and deliver the energy to your home or business, and provide all the other services they do now.

How many bills will I receive?

One. You will continue to receive one bill and make one payment each month to the utility as you always have. The bill will include the charges for electricity from ProEnergy Development.

Are there any enrollment or switching fees?

No. There are no fees for enrolling in the program or switching from National Grid. If you are not completely happy with the service or the savings you receive, then you can return to traditional utility service.

Who qualifies for the program?

Any current customer of National Grid can request enrollment in ProEnergy Development's Retail Access Program. Currently, we are providing service to more than 4700 customers.

What do I do in case of an emergency?

If there are any issues regarding service, call National Grid at 1-800-642-4272

Sign Up and Start Saving Today!

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